



Partnered to bring you:

"The Solution" for enhanced precision and efficiency in property tax tracking.

Coforge is a global digital services and solutions provider, that enables its clients to transform at the intersect of domain expertise and emerging technologies to achieve real-world business impact. Coforge leads with its product engineering approach and leverages Cloud, Data, Integration and Automation technologies to transform client businesses into intelligent, high growth enterprises.

Coforge Business Process Solutions (Coforge BPS) offers services as well as digital platform solutions to its clients in multiple industries, including the financial services industry. Coforge BPS customers include 5 of the Top 25 U.S. Banks, Top 10 Lenders, Top 10 Insurance intermediaries and Fortune 500 Companies.

Key Services

SEARCH AND SET UP

Property legal description search | Double blind search on loan valued >\$20M Final collateral report

ESCROW TAX REPORTING

Bill request sent to Taxing Authorities 90-120 days prior to the Economic Loss Date (ELD) Tax reporting done ~21-30 days prior to the ELD | Customized reporting

NON-ESCROW TAX REPORTING

Tax reporting completed within 30-45 days after the tax due date | Tax payment validation completed within 90 days | Delinquent taxes reported revalidated at the next tax installment until the delinquency is cured.

TAX PAYMENT PROCESS

Tax payment processing service for any escrow loan under tax service | Research & resolution of any misapplied or delinquent tax | Refunds researched and returned

RETS WEB

Web based portal for reviewing information | Reviewing and printing any tax receipt, tax bill, legal description and payment package for any loan or property | Submitting new loans for tax service

ADDITIONAL SERVICES

Delinquent Date Down Reporting | Delinquent Letter Service | Delinquent Tax Tracking Service Dual Tax Service by Loan

cpiai.com
800-366-0036
sales@cpiai.com



Real Estate Tax Service (RETS) Platform

An innovative property tax servicing solution that combines the latest in technology, decades of industry experience and personalized customer contact services to help lenders:

1. Avoid penalties on loan portfolios with accurate tax data
2. Eliminate risk of property loss with rigorous tax tracking and reporting with frequent revalidation
3. Personalized customer service with multi-channel access to tax experts & ticket tracking system to answer queries



RETS is being used by several top U.S. lenders, including two of the top 5 U.S. commercial servicers. It can integrate with almost any servicing platform. RETS is currently integrated with seven loan servicing systems via a file share or API with no additional cost to the customer.

By combining technology and domain experience, RETS offers several features such as:

- Pricing based on portfolio characteristics
- Centralized platform for online tracking of customer service
- Identifying, tracking, reporting & risk analysis
- Single instance platform with real-time chat
- Cloud-based system built on Service Oriented Architecture

Technology that Delivers

- Effective business outcomes supported by Digital Platforms, Intelligent Automation, RegTech, Data & Analytics, & Omnichannel Customer Service
- Strong compliance, with 100% adherence to regulatory and business requirements
- Scalability for your business

Value to Your Business

- Avoid penalties with 99.999% accuracy in tax payment processing
- Reduce property and late payment losses with 99.01% adherence to SLA for timely response
- Near real-time and comprehensive tracking & reporting of over 25,000 taxing authorities



Insurance Associates

cpiai.com
800-366-0036
sales@cpiai.com